

WASTE, FRAUD, ABUSE, ETC

You may obtain advice and guidance from the designated Agency Ethics Official (AEO) in your area whenever you are unsure about the application of the standards of conduct in a given situation.

Every SBA employee has the duty to report examples of fraud, abuse and mismanagement to the Office of the Inspector General (OIG). Employees are protected against retaliation for reporting wrong doing by the Whistleblower Protection Act. Information on this act can be found at www.osc.gov/wbdisc.htm.

Examples of the offenses which you should report are:

- submission of false claims or statements by employees, vendors, contractors, borrowers, or others
- claims for payment when goods or services were not delivered
- conspiracy to defraud the United States
- concealment, removal, falsification, forgery, alteration or destruction of official documents
- misappropriation or embezzlement of government funds or personal use of Federal property
- bribery or corruption of public employees and officials

Referrals for investigations should be as specific as possible as to who and what is involved. Confidentiality may be requested, and the referrer's identity will not be disclosed unless it becomes unavoidable during an ensuing investigation.

Suggestions for audits and inspections are also welcome.

To report a suspected offense, or to discuss any matter which may constitute any offense, call or address complaints as follows:

To report fraud, waste, or abuse:

OIG Fraud Line at 1-800-767-0385 or (202) 205-7151

To suggest an investigation, audit, or inspection:

- Investigations Division; (202) 205-6220
- Auditing Division; (202) 205-7203
- Inspection and Evaluation Division; (202) 205-7202

Mailing address for Complaints or Fraud:

Small Business Administration
Office of Inspector General
Investigations Division
Mail Code: 4113
409 Third Street, SW
Washington, DC 20416

